



Rhino Deck 20 Year Limited Warranty

Master Mark Plastics ("Manufacturer") warrants that its Rhino Deck products are manufactured from recycled wood and high density polyethylene plastic, and will not rot, split, splinter, check, or suffer structural damage from fungal decay or termites for a period of 20 years under normal use and conditions.

Purchaser acknowledges that Rhino Deck is not structural lumber and there for it may not be used as such. Purchaser is responsible for the application of Rhino Deck product, and if application of product meets building codes for areas. (Rhino Deck has building code approval ICC-ER-1461).

Rhino Deck is not responsible for, and warranty will not be covered for: (1) improper installation of, and failure to follow Rhino Deck's installation guidelines; including but not limited to spacing; (2) mold or mildew; (3) misuse of Rhino Deck or improper storage, handling, abuse or neglect of Rhino Deck by purchaser or transferee; (4) termite damage which does not affect the product; (5) improper use of Rhino Deck resulting from the product not being used according to building/safety codes; (6) acts of God (such as flooding, hurricane, tornado, earthquake, lightning, etc.); (7) color change or fading of Rhino Deck products; (8) any shift, movement, distortion, or settling of the ground upon which Rhino Deck products are installed; (9) normal wear and tear.

End cut sealer: All board and railing ends, including ripped/exposed Rhino Deck board cores need to be sealed using Rhino/Armadillo End Board Sealer for full warranty coverage. Sealer must be applied thick enough to exposed area to provide even coat. Proof of purchase must accompany any warranty claims filed for excessive swelling/cracking of board ends.

Procedure for making a claim under Rhino Deck 20 year warranty:

To make a claim under this limited warranty, purchaser or transferee shall send a description of claim, photographs and proof of purchase to the following address:

**Master Mark Plastics
Attn: Warranty Dept
One Master Mark Drive
PO BOX 662
Albany, MN 56307**

After reviewing all information, Master Mark Plastics will determine the validity of the claim submitted. If it is determined that the claim is valid, Master Mark Plastics will, at its sole option, either replace the affected item or refund the portion of the purchase price paid (not including the cost of its initial installation). Replacement material will be provided as close in color and design to original; however Master Mark Plastics does not guarantee an exact match as colors and designs may change.

Rhino Deck from purchase date through year two (2) must be installed in strict accordance with installation instructions. If determined to have rot, split, splinter, stains (after cleaning), check, or suffer structural damage from fungal decay or termites as a direct result from manufacturing defect, Master Mark Plastics will provide the owner with replacement products for the products that have been determined defective and provide a labor credit that may be used toward the reasonable cost of installing replacement products (excluding removal or disposal of products).

Valid warranty claims during years three (3) through twenty (20) after the original purchase will be prorated as indicated below. This warranty shall not cover and Master Mark Plastics will not be responsible for costs and expenses incurred with respect to the removal of affected product or the installation of replacement materials, including but not limited to, labor and freight after the first two (2) years of warranty.

If Master Mark Plastics is providing replacement materials or refund of purchase price, we may elect to replace the percentage listed below:

Year of Claim	Recovery
3	100%
4	100%
5	100%
6	100%
7	100%
8	100%
9	100%
10	100%
11	90%
12	80%
13	70%
14	60%
15	50%
16	40%
17	30%
18	20%
19	10%
20	5%

Transfer of warranty: This warranty may be transferred one (1) time, within the five (5) year period beginning from the date of original purchase by purchaser, to a subsequent buyer of the property upon which the Rhino Deck was originally installed.

There are no warranties which extend beyond the description on the face hereof.

THE WARRANTY HEREIN IS EXCLUSIVE. NO OTHER WARRANTY, EITHER EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE HAVE BEEN MADE OR WILL BE MADE BY THE MANUFACTURER OR SELLER. NEITHER MANUFACTURER OR SELLER SHALL BE LIABLE BY VIRTUE OF THIS WARRANTY OR OTHERWISE FOR ANY SPECIAL OR CONSEQUENTIAL DAMAGES.